

Digital Due Process

GET READY FOR YOUR HUMANS OF AI PROJECT INTERVIEW

A *Humans of AI* interview is 40 minutes of meaningful conversation about your experience with automated systems.

What is this about?

At *Humans of AI*, we collect and curate stories of people who have been misjudged by automated systems: a student who was erroneously flagged by an AI detector, a family singled out by automated risk assessments at child protection services for no apparent reason, a nurse who struggles with a sepsis warning that she knows is wrong.

A lot of conversations about AI only focus on technology, but we're interested in learning more about the human side: what does it mean to have one's life and livelihood affected by these systems on a daily basis?

What to expect at an interview

We will meet in person or remotely to record our conversation, whatever is most practical. Plan for 45 minutes; it'll take us a moment to get started. A normal interview consists of:

1. **Welcome:** we'll provide some background on *Humans of AI* and answer any questions you might have.
2. **Soundcheck:** we make sure everything sounds fine.
3. **Interview:** the main part, a conversation about your experience.
4. **Next steps:** we'll briefly talk about the editing process and release options.
5. **Photo:** if you like, we take a photo of you and the team.

After the interview, we will produce two items: a *written transcript* of the recording and a three-minute *audio story* based on our conversation. We will run both the transcript and the audio story by you to make sure we do not accidentally misrepresent your experience.

Collaboration and consent

Your story is a gift that helps us raise awareness about the human cost of automated systems. You can choose to:

- (a) Allow us to archive the transcript and/or recording at Cornell and make it available to future researchers and students;
- (b) Allow us to use your audio story and recording excerpts in the Clinic's work, including teaching engineering students, educating tech workers and policy-makers, and raising awareness with the general public;
- (c) None of the above. You will receive a copy of the interview for your personal use, and we will not share it.

You can choose whether you want to use your *full name*, your *first name*, or a *pseudonym*. Consent will be collected in written form.

Do I need to prepare for the interview?

No. We're simply interested in hearing your story as you want to tell it. Interesting moments can be how you ended up in the situation, how you first noticed something was not right, how that made you feel, what happened next, what kind of help was there for you (or not), and so on. We have a few questions to get us started, but it really is a conversation.

If you like, we can have a brief phone call before the interview to talk about the process and help you think about your story. A lot of people find that useful to feel more comfortable, so please do not hesitate to take advantage of that opportunity.

What is the Digital Due Process Clinic?

The Digital Due Process Clinic is a research program at Cornell University. In the clinic, teams of students work with experienced faculty to study and raise awareness about the social implications of automated systems. We are interested in learning from people who are not usually heard in talk about technology and society: not engineers, managers, or policy-makers but those who have to live with automated systems on a daily basis.

Questions?

Do not hesitate to get in touch. You can either email your direct contact or write us at: dueprocess@cornell.edu

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